



Companion Animal Newsletter for Councils

10 October 2018

New and improved NSW Pet Registry - coming soon



The NSW Government is launching a new and improved Pet Registry website to provide an enhanced customer experience for people registering cats and dogs across the State.

Public users of the Registry will soon notice the website has a fresh look, enhanced navigation and a range of great new features.

The upgraded website will make it easier to register pets, return lost animals to their owners and improve animal welfare outcomes in line with recent changes to Companion Animals legislation.

At a glance the new Registry features include:

1. **Create/add a litter** – Allows pet breeders to create a litter and add offspring, making it easier for vets and authorised identifiers to update new animal records with microchip numbers.
2. **Lost and found** – Where the microchip number of a lost cat or dog is known, a member of the public can use the NSW Pet Registry to send a secure message to the pet owner with their contact details alerting them that they have found their cat or dog.

3. **Upload a photo of your pet** – This feature enables pet owners and pet breeders to include a photo of their pet on the Pet Profile page to help identify and return the animal should it get lost.
4. **Search function** – Prospective pet owners can use a microchip, breeder identification or rehoming body number to access important information before they commit to buying a cat or dog. This includes breed, age, gender and whether or not the animal is de-sexed.

Making it easier for pet owners to register dogs and cats will help achieve our shared aim of increasing pet registrations to improve the management of pets in NSW.

These improvements are the next phase in the NSW Government's staged upgrade to the Companion Animals Register as part of its commitment to responsible pet ownership.

We will continue to improve the Registry for all users and streamline and modernise the digital pet registration process including future links with other Government platforms.

The Office of Local Government will provide further information about these changes including materials to support councils to communicate and promote the improvements to their local communities.

We have also included below a factsheet, video and social media tiles for you to distribute to staff across your organisation involved in companion animal management as well as the local community via your own communication channels.

The Government also values your feedback about its responsible pet ownership programs including the new Pet Registry website.

If you require any further assistance, please contact the NSW Pet Registry team on 1300 134 460 or email pets@olg.nsw.gov.au

Downloads

- [Factsheet](#)
- [Youtube clip](#)
- [Web/Social Media Tile - Version 1](#)
- [Web/Social Media Tile -Version 2](#)
- [Web/Social Media Tile - Version 3](#)

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